

Department of Waterworks Report of Operations

*This report is presented by the Makers of the “**Best Tasting Water In Louisiana**” as selected by the Louisiana Conference on Water Supply, (St. Charles Water District No. 2)*

*With continuing competitions in Oklahoma, October 2011 for the title of “**Best Tasting Water in the AWWA Southwest Section**” which includes Water Systems throughout Louisiana, Arkansas and Oklahoma*

Department of Waterworks

On-Going Projects

- ***EastBank Treatment Plant Expansion***
- ***Cast Iron Replacement Hwy 631 Boutte / Paradis***
- ***WestBank Ground Water Storage Tank***
- ***EastBank C-Plant Clarifier Refurbishment***
- ***Relocation of Waterline WPA / Bayou Gauche Rd.***
- ***Relocation of Waterline Hwy 90 (Corps)***
- ***Relocation of Waterline River Rd. (Corps)***
- ***Replacement of Waterline along Evangeline Rd.***



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On-Going Projects

- ***Westbank Plant Generator Elevation***
- ***Eastbank / Westbank Plant Hurricane Shutters***
- ***Eastbank / Westbank Office Hurricane Shutters***
- ***Replacement of Canal Crossings Bayou Gauche***
- ***Refurbishment of the Field Supervisor's Office***
- ***Phone System Upgrade***
- ***Westbank Ground Storage Tank #3 Refurbishment***
- ***Westbank Ground Storage Tank #4
Refurbishment***
- ***Eastbank Ground Storage Tank #4 Refurbishment***

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On-Going Projects

- ***Eastbank Ground Storage Tank #1 Refurbishment***
- ***Westbank B-Plant Filter Upgrade***
- ***Construct New Westbank Distribution Warehouse***
- ***Reconstruct Westbank Intake Structure***
- ***Security Camera Installation Eastbank/Westbank***
- ***Fire Hydrant Painting (by Contractor)***
- ***Des Allemands Water Tower pump upgrade***
- ***Replace Roof on Westbank A-Plant***

Department of Waterworks 2010

- *Two (2) employees performed 5,358 line locates*
- *One (1) employee performed 30,445 bank drafts and posted the transactions to the customers account*
- *One (1) employee posted 18,152 online payments to the appropriate customer account*
- *Four (4) employees read 267,425 meters and reread 20,401 meters (50% over / 50% under avg. cons.)*
- *Two (2) employees rechecked another 2,621 meters through work orders*

Department of Waterworks 2010

- *Six (6) employees performed 372 repairs to our Water Distribution System*
- *Six (6) employees installed 56 Water Services*
- *Eight (8) employees produced 3.17 billion gallons of Drinking Water*
- *Two (2) employees collected 44,456 In-person payments*
- *Three (3) employees posted 27,980 payments made through our night depositories, 110,693 mail payments, 536 bank payments and the 44,456 in-person payments*

Department of Waterworks 2010

- ***89** Water Certification licenses were held by **Thirty Four (34)** employees in Water Treatment, Water Production and Water Distribution. Each employee must maintain at least **16** hours of recertification credit bi-annually. **Twenty Six (26)** of these employees possess all three water classifications requiring **24** hours bi-annually.*
- ***Two (2)** employees performed **16,901** Service Orders (Ons/Offs/Check for Leaks/etc.)*

Department of Waterworks 2010

- ***3,204** Samples were analyzed for Chlorine Residual by two **(2)** employees throughout the Distribution System*
- ***247,663** Bills were calculated and processed by two **(2)** employees including **215,854** for Sanitary Sewer and **216,844** for Garbage Collection*
- ***One **(1)** employee per 12 hour shift performs on average **319** Routine Water Analyses. Four **(4)** employees performed **465,740** of these Water Analyses for the year***
- ***Etc., etc., etc.***

Coming Soon



***The East Bank Treatment
is nearing completion.
Systems are now being
tested and will be
coming on-line soon.***

*Invitations to the
Ribbon Cutting
Ceremony will be
going out to Local
Dignitaries in the
coming months.*

*Thanks to All of You
for Your Support.*

